





KFH Online Security Enhancement Features: Steps to register Security Phrase (for new Customers)

Steps to register Security Phrase for new Customers

Wednesday, 10 April 2019 17:15:31 Home

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Demo

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 **What is DuitNow?**

Will be available soon

Register Now

I would like to register using:

- ATM/Debit Card
- Credit Card

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STEP 1

The Customer to register by selecting ATM/Debit card (Credit Card option is currently unavailable)

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STEP 2

- KFH Online redirects The Customer to the Terms & Conditions page.
- Click "Accept" to proceed with the registration

Steps to register Security Phrase for new Customers – cont'd

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What is DuitNow?

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Register Now

Notes

1. Please enter the Mandatory Items below to proceed with the KFH Online Registration.
2. In a scenario where you have more than 1 account, you may enter ANY ONE of the account numbers.
3. If you do not have any ATM/Debit/Credit card, kindly visit our nearest branch to apply the ATM/Debit/Credit card.

Step 1/6

Account Number: 12 digits

ATM card number: 16 digits

ATM pin number:

Type the code shown:

Cannot read? [Click Here.](#)

STEP 3

Key in the Account Number, ATM Card Number & ATM PIN information followed by the Captcha Code.

Steps to register Security Phrase for new Customers – cont'd

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[What is DuitNow?](#)

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Register Username

Notes
Your Username must have a minimum of 6 to 16 characters. It cannot contain any special characters, except for 'underscore'.

Username:

Step 2/8
Cancel **Next**

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STEP 4

Next, key in the desired Username and click “Next” in order to proceed.

Steps to register Security Phrase for new Customers – cont'd

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Register Password

Notes

Your Password must have a minimum of 8 to 12 characters (alphanumeric). Usage of special characters is allowed.

Step 3/6

Username:

Password:

Confirm Password:

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STEP 5

Type in the desired password and clicks on “Next”.

Steps to register Security Phrase for new Customers – cont'd

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New Screen

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Register Security Phrase

Notes
Your Security Phrase must have a maximum 10 characters in alphanumeric. Usage of special characters is not allowed.

Step 4/6

Username: **nrwestlife**

Security Phrase:

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STEP 6

Key in the desired Security Phrase and click “Next” (a maximum of 10 alphanumeric characters only – no special characters are allowed)

Steps to register Security Phrase for new Customers – cont'd

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[Register Now](#) **Register Security Question & Answer**

[How To Sign Up](#)

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Notes

1. Please select your 3 favourite Security Questions and remember the answers.
2. One of the Security Question will be asked randomly during your next login.

Step 5/6

Security Question 1:	What is the name of your favourite teacher in primary school? ▼
Answer:	<input type="text"/>
Confirm Answer:	<input type="text"/>
Security Question 2:	What time of the day were you born? ▼
Answer:	<input type="text"/>
Confirm Answer:	<input type="text"/>
Security Question 3:	What was your favourite tv show when you were in kindergarten? ▼
Answer:	<input type="text"/>
Confirm Answer:	<input type="text"/>


[Clear](#) [Back](#) [Next](#)


STEP 7

Customer selects the preferred security questions and keys in the answers. Click “Next” once done.

Steps to register Security Phrase for new Customers – cont'd

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Confirm Mobile Phone Number

Notes

1. Please take note that this Mobile Phone Number will be used for TAC delivery purpose.
2. A Transaction Authorisation Code or better known as TAC, is a unique 6-digit code that is sent to your registered mobile number, as and when requested. It provides an additional layer of security and identity authentication before you are able to perform any tasks or transactions online.

Step 6/6

Registered Mobile Phone Number: xxxxxxx9329

Back Register Cancel

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STEP 8

Review the mobile number populated and click “Register” to complete the registration.

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Welcome to KFH Online

Your registration is **Successful**.
To **ACTIVATE** your KFH Online access, kindly call our Contact Centre at **1300 888 534**.



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STEP 9

The registration is complete with the registration status page being displayed.