



E-CORP OTP

SERVICE GUIDE

By GCB-Business Development and Support

بيت التمويل الكويتي
Kuwait Finance House



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OTP Registration

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- عربي
- New User Sign Up
- Forgot your password

Please enter your User Name and 5 digits of your account number

User Name :

csaqa1

Account No. :

* * * * * 00209 * *

Login

The user enters his User Name
and 5 Digits of the account
number



Password

- The password remains your most important line of protection. It is used for login and to perform transactions in KFHe-Corporate. Please keep it to yourself.
- We highly recommend that you use the provided virtual keyboard with randomly ordered keys to deter others from identifying your password.

- [Forgot your password](#)
- [Home](#)

Please enter the password

Password



Token PassCode :



Login

☒ Login using Token

☐ Tokenless Login: OTP will be used to approve.

To use the service with Token,
the user enters his password and
token code



Password

- The password remains your most important line of protection. It is used for login and to perform transactions in KFHe-Corporate. Please keep it to yourself.
- We highly recommend that you use the provided virtual keyboard with randomly ordered keys to deter others from identifying your password.

- [Forgot your password](#)
- [Home](#)

Please enter the password

Password

.....



EN

Login

☐ Login using Token

☒ Tokenless Login: OTP will be used to approve.

If the user wants to subscribe to OTP service, User select Token less option and enters his password, then click on Login



Tokenless Subscription

Note: Required fields are marked with an asterisk (*)

Note: Kindly enter accurate details requested to insure receiving OTP SMS to the below mobile numbers.

Update Users Mobile Number

| Name | User Name | Civil ID | User Type | Mobile No * | Provider * |
|----------------|-------------|--------------|-----------|----------------------|-----------------------|
| Ahmad Approver | a84 | 270000000076 | Approver | <input type="text"/> | Select Provider |
| approverqa2 | approverqa2 | 250000000011 | Approver | <input type="text"/> | -- Select Provider -- |
| approverqa1 | approverqa1 | 270000000036 | Approver | <input type="text"/> | -- Select Provider -- |
| csaqa1 | csaqa1 | 280000000065 | CSA | <input type="text"/> | -- Select Provider -- |
| mohamad | mnader | 260000000096 | Approver | <input type="text"/> | -- Select Provider -- |

Account No (14 digits) *

PIN Number *

☐ I acknowledge that I have carefully read and accepted the applicable Terms and Conditions.

Submit

Logout

For any assistance please call Allo Baitak 1803333 at your service around the clock.
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04

The user Enters users mobile number

The user Selects service providers

Note: Only "CSA" and "Approver" user with "Active" status will be included in the list



Tokenless Subscription

Note: Required fields are marked with an asterisk (*)

Note: Kindly enter accurate details requested to insure receiving OTP SMS to the below mobile numbers.

Update Users Mobile Number

| Name | User Name | Civil ID | User Type | Mobile No * | Provider * |
|----------------|-------------|--------------|-----------|-------------|------------|
| Ahmad Approver | a84 | 270000000076 | Approver | 99999999 | Zain ▼ |
| approverqa2 | approverqa2 | 250000000011 | Approver | 98888888 | Zain ▼ |
| approverqa1 | approverqa1 | 270000000036 | Approver | 97777777 | Ooredoo ▼ |
| csaqa1 | csaqa1 | 280000000065 | CSA | 68888888 | Viva ▼ |
| mohamad | mnader | 260000000096 | Approver | 51111111 | Zain ▼ |

Account No (14 digits) * 011011234567 ?

PIN Number * ?

☒ I acknowledge that I have carefully read and accepted the applicable Terms and Conditions.

Submit

Logout

05

The user Enters 14 Digits account number and PIN

The user Accept Terms and Conditions



Tokenless Subscription

Update Users Mobile Number

| Name | User Name | Status | User Type | Mobile No | Provider |
|----------------|-------------|--------|-----------|-----------|----------|
| Ahmad Approver | a84 | Active | Approver | 99999999 | Zain |
| approverqa2 | approverqa2 | Active | Approver | 98888888 | Zain |
| approverqa1 | approverqa1 | Active | Approver | 97777777 | Ooredoo |
| csaqa1 | csaqa1 | Active | CSA | 68888888 | Viva |
| mohamad | mnader | Active | Approver | 51111111 | Zain |

Confirm

Back

Logout

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06

User Check and Confirm all
information



Tokenless Subscription

Your request has been submitted successfully,

Updated Approvers will be requested to confirm their mobile number.

Please enter the received OTP to confirm your mobile number:

SMS Authentication

Mobile No 68888888

Provider Viva

OTP code * 278250

Remaining time to resend sms code 04:48

Send OTP

Send Count 1

Submit

Logout

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07

A success message will be displayed

The system will send an OTP code to Super admin to confirm his mobile details

User Click on Submit, the system will log in the user

All Approver users need to verify their mobile numbers (same as this page)

Update Users Mobiles

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Requests Pool

Administration

- Departments Management
- Groups Management
- Roles Management
- Users Access Time Management
- Users Management
- User Roles
- Corporate Services Limits
- Users Services Limits
- Audit Trail Report
- Lock/Unlock Account
- Multiple Approvals
- Alerts Management
- Multiple Reviewers
- Update Users Mobile
- Reset OTP

Financial Services

Account Services

Payees

Report Master

Banking Accounts

TCDS

Holds

IBAN

| Account | Account Type | Currency | Total Balance | Available Balance | Status |
|--------------|------------------------|----------|---------------|-------------------|---------|
| XXXXXXXX0011 | Current | USD | 250,000.00 | 250,000.00 | Active |
| XXXXXXXX0098 | Current | GBP | 77,693.06 | 77,693.06 | Active |
| XXXXXXXX9174 | Current | EUR | 250,000.00 | 250,000.00 | Active |
| XXXXXXXX0209 | Current | KWD | 9,233,275.089 | 9,230,665.089 | Active |
| XXXXXXXX2421 | Current | KWD | 110,274.542 | 110,274.542 | Active |
| XXXXXXXX9678 | Current | KWD | 31,547.365 | 31,547.365 | Active |
| XXXXXXXX8079 | Current | KWD | 532,066.068 | 532,066.068 | Active |
| XXXXXXXX2209 | Current | KWD | 5,228.164 | 5,228.164 | Active |
| XXXXXXXX6301 | Current | KWD | 250,062.889 | 250,062.889 | Active |
| XXXXXXXX0040 | Current | JPY | 372,692. | 372,692. | Dormant |
| XXXXXXXX0051 | Current | CHF | 7,276.62 | 7,276.62 | Dormant |
| XXXXXXXX1884 | Current | SEK | 2,927.62 | 2,927.62 | Dormant |
| XXXXXXXX0196 | Current | KWD | 1,128.992 | 1,128.992 | Dormant |
| XXXXXXXX0423 | Electronic | KWD | 250,000.000 | 250,000.000 | Active |
| XXXXXXXX7852 | Electronic | KWD | 250,000.000 | 250,000.000 | Active |
| XXXXXXXX9966 | Electronic | KWD | 250,000.000 | 250,000.000 | Active |
| XXXXXXXX6331 | Margin | KWD | 250,000.000 | 250,000.000 | Active |
| XXXXXXXX9667 | Margin | KWD | 1,952,045.626 | 1,514,800.025 | Active |
| XXXXXXXX1003 | Wakala Call Account-FC | USD | 75,455.33 | 75,455.33 | Active |

less »

Super admin can update his users' mobile details by Clicking on (Update Users Mobile)



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Requests Pool

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Financial Services

Account Services

Payees

Report Master

Tokenless Subscription

Note: Required fields are marked with an asterisk (*)

Note: Kindly enter accurate details requested to insure receiving OTP SMS to the below mobile numbers.

Update Users Mobile Number

| Name | User Name | Civil ID | User Type | Mobile No * | Provider * |
|----------------|-------------|--------------|-----------|-------------|------------|
| Ahmad Approver | a84 | 270000000076 | Approver | 99999999 | Zain |
| approverqa2 | approverqa2 | 250000000011 | Approver | 98888888 | Zain |
| approverqa1 | approverqa1 | 270000000036 | Approver | 97777777 | Ooredoo |
| csaqa1 | csaqa1 | 280000000065 | CSA | 68888888 | Viva |
| mohamad | mnader | 260000000096 | Approver | 51111111 | Zain |

Account No (14 digits) *

PIN Number *

☐ I acknowledge that I have carefully read and accepted the applicable Terms and Conditions.

Submit

09

Update users mobile number and (or) Service providers

Enters 14 Digits account number and PIN

Accept Terms and Conditions

User click on (Submit)

Request Pool Approvals

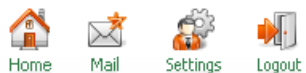
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Requests Pool

- Pending (1)
- History

- Administration
- Financial Services
- Account Services
- Payees
- Report Master

Requests Pool

| Service | Processed By | Date and Time | Action |
|-----------------|--------------|------------------------|--|
| Single Transfer | initiatorqa1 | 14/03/2019 04:07:27 PM | View Request History |

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The User go to (Request Pool)
then click on (Pending)

The user Clicks on (View
Request)



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Requests Pool

- Pending (1)
- History

- Administration
- Financial Services
- Account Services
- Payees
- Report Master

Requests Pool

Please check the information before approving the request

Service Name Single Transfer
Debit Account XXXXXXXX2209 - Current - KWD
Transferd Amount 10.000 KWD
Beneficiary Name Khan
beneficiary Account No XXXXXXXX0209 - KWD
Remarks
Mobile No 68888888
OTP code*

Send OTP

Send Count 0

Approve

Reject

Cancel

User Daily Limits in KD

| | |
|---|---|
| Minimum amount for each transaction in this service 10.000 | Amount spent on this service 602,124.209 |
| Maximum amount for each transaction in this service 3,303,300.000 | Amount spent in all services 604,977.491 |
| Maximum amount for this service 3,303,300.000 | Allowed amount for this service 2,701,175.791 |
| Maximum amount for all services 999,999,999.000 | Allowed amount for all services 999,395,021.509 |
| + Show amounts spent on all services | |

Corporate Daily Limits in KD

| | |
|---|---|
| Allowed amount for this service 2,701,175.791 | Allowed amount for all services 999,395,021.509 |
|---|---|

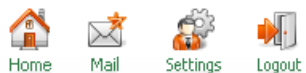
11

The user checks all transaction details

The user clicks on (Send OTP)



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Requests Pool

- Pending (1)
- History

- Administration
- Financial Services
- Account Services
- Payees
- Report Master

Requests Pool

Please check the information before approving the request

Service Name Single Transfer
Debit Account XXXXXXXX2209 - Current - KWD
Transferd Amount 10.000 KWD
Beneficiary Name Khan
beneficiary Account No XXXXXXXX0209 - KWD
Remarks
Mobile No 68888888
OTP code*

Remaining time to resend sms code 04:57

Send OTP

Send Count 1

Approve Reject Cancel

User Daily Limits in KD

| | |
|---|---|
| Minimum amount for each transaction in this service 10.000 | Amount spent on this service 602,124.209 |
| Maximum amount for each transaction in this service 3,303,300.000 | Amount spent in all services 604,977.491 |
| Maximum amount for this service 3,303,300.000 | Allowed amount for this service 2,701,175.791 |
| Maximum amount for all services 999,999,999.000 | Allowed amount for all services 999,395,021.509 |
| + Show amounts spent on all services | |

Corporate Daily Limits in KD

| | |
|---|---|
| Allowed amount for this service 2,701,175.791 | Allowed amount for all services 999,395,021.509 |
|---|---|

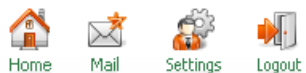
12

The user enters received OTP

The user clicks on (Approve)



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Requests Pool

- Pending (1)
- History

- Administration
- Financial Services
- Account Services
- Payees
- Report Master

Requests Pool

✓ You have successfully approved the transaction , Completed

| | |
|------------------------|------------------------------|
| Service Name | Single Transfer |
| Debit Account | XXXXXXXX2209 - Current - KWD |
| Transferred Amount | 10.000 KWD |
| Beneficiary Name | Khan |
| beneficiary Account No | XXXXXXXX0209 - KWD |
| Remarks | |

Home | Print

13

A success message will be displayed

Reset Blocked OTP

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- Update Users Mobile
- Reset OTP

Financial Services

Account Services

Payees

Report Master

Reset OTP

Note: Required fields are marked with an asterisk (*)

Reset OTP status(Counters)

| Name | User Name | Status | User Type | Mobile No | Provider | Reset |
|----------------|-------------|--------|-----------|-----------|----------|-----------|
| Ahmad Approver | a84 | Active | Approver | 99999999 | Zain | |
| approverqa2 | approverqa2 | Active | Approver | 98888888 | Zain | |
| approverqa1 | approverqa1 | Active | Approver | 97777777 | Ooredoo | Reset OTP |
| csaqa1 | csaqa1 | Active | CSA | 68888888 | Viva | |
| mohamad | mnader | Active | Approver | 51111111 | Zain | |

14

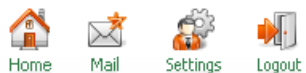
Super admin click on (Reset OTP)
to Reset Blocked OTP service for
the users

The user click on (Reset OTP) for
the blocked user

Note: if OTP service for Super
Admin (CSA) blocked, The system
will request the user to enter 14
Digits account number and PIN



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Requests Pool

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- Reset OTP

Financial Services

Account Services

Payees

Report Master

Reset OTP

Note: Required fields are marked with an asterisk (*)

OTP has been successfully reactivated

Reset OTP status(Counters)

| Name | User Name | Status | User Type | Mobile No | Provider | Reset |
|----------------|-------------|--------|-----------|-----------|----------|-------|
| Ahmad Approver | a84 | Active | Approver | 99999999 | Zain | |
| approverqa2 | approverqa2 | Active | Approver | 98888888 | Zain | |
| approverqa1 | approverqa1 | Active | Approver | 97777777 | Ooredoo | |
| csaqa1 | csaqa1 | Active | CSA | 68888888 | Viva | |
| mohamad | mnader | Active | Approver | 51111111 | Zain | |

A success message will be displayed



For any assistance please call

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